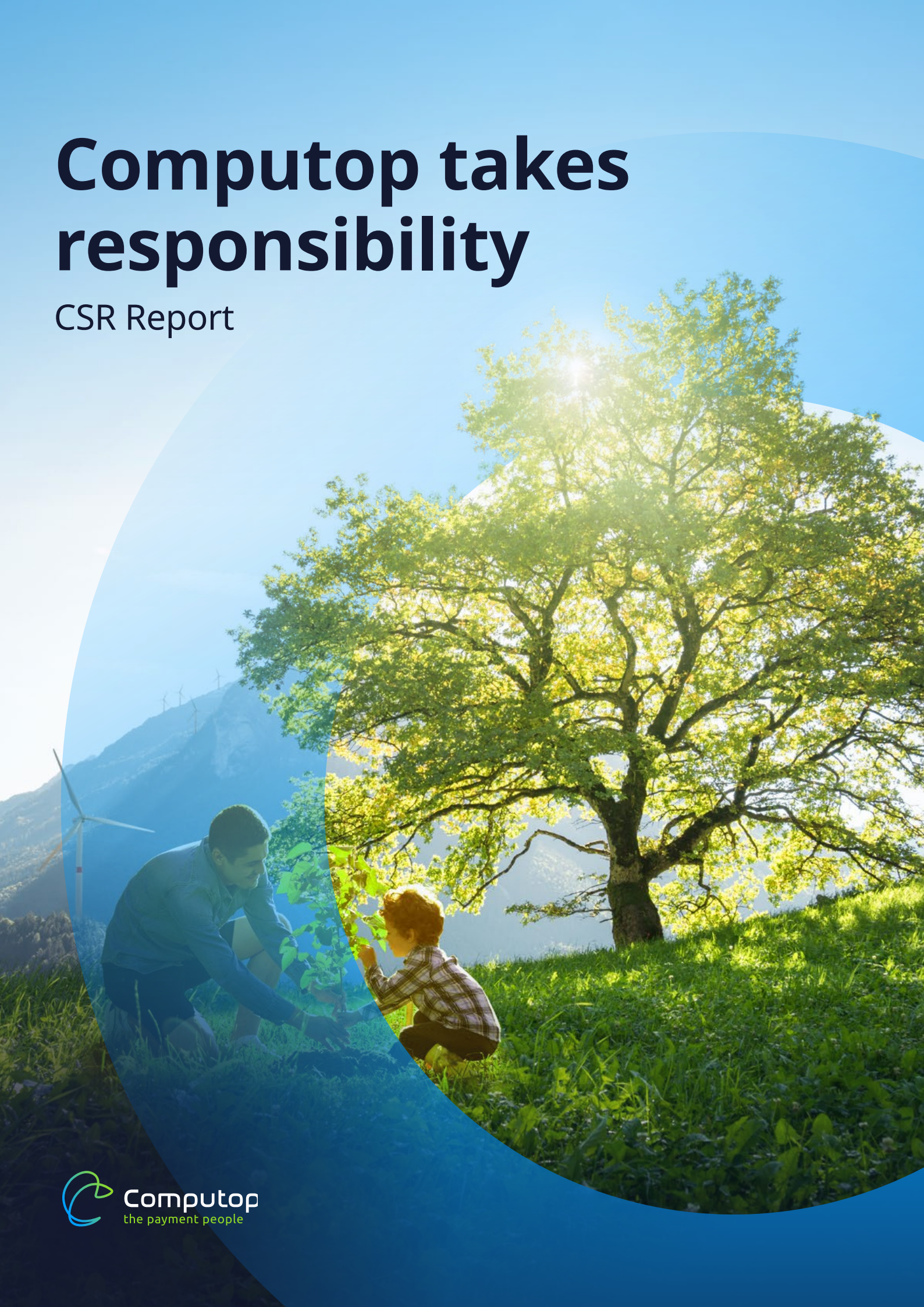


Computop takes responsibility

CSR Report





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Running a successful business means more than just making as much profit as possible. It means taking care of the employees, the local people and the environment.

Ralf Gladis, CEO



Our ecological responsibility

OUR MISSION

- Offset and reduce our carbon footprint
- Do our part to preserve an environment worth living in

OUR COMMITMENT

- The offsetting of our carbon footprint since 2019 through [climate protection projects](#)
- Founding of the internal group “Green Payment People”
- Workshops on waste avoidance, energy saving and more sustainable living
- Offering employees company bicycles

- Supporting the [“Plastic Bank”](#) project in Haiti
- Switching to green electricity at all company locations
- Becoming a member of [Leaders for Climate Action](#), and participating in [Time for Climate Action Week](#)

OUR GOALS

- Implementation and support of further environmental and climate protection projects
- Further reduction of our CO₂ emissions
- 2022: E-cars as company cars and e-charging stations at the Bamberg locations



Our civic responsibility

OUR MISSION

- Support sport, culture and education in the region

OUR COMMITMENT

- Sponsoring the association “Freund statt Fremd” (Friend instead of stranger) for the intercultural meeting place [Lui20](#) as well as language courses for refugees
- Provided Syrian refugee with a three-year training programme to become an IT specialist
- Equipping two refugee homes with Wifi
- Monthly support for the school in Wildensorg for language courses

- Support for local sports clubs and charity runs
- [Donation](#) of 80 refurbished laptops to disadvantaged families and the Bamberg Music School
- Annual donations to [Doctors without Borders](#)
- Sponsorship of the [Bamberg Symphony Orchestra](#)
- Sponsoring the [cultural festival “Kontakt”](#)

OUR GOALS

- Maintaining a regional and lively sports, cultural and educational scene
- Creating a good basis for integration for refugees and their families settling in Bamberg



Our social responsibility

OUR MISSION

- Focusing on stakeholder value - everyone benefits from a healthy company

OUR COMMITMENT

- Training and professional development concepts
- Zero tolerance of discrimination
- Transparent processes and employee information
- Home office options and trust-based working hours

- Co-payment for day-care and kindergarten places, membership in the “Familienpakt Bayern” (Bavarian Family Pact)
- Joint company events and celebrations
- Highest quality and safety standards for permanently safe workplaces

OUR GOALS

- Further organic growth on a solid basis, with a good work-life balance



Our ecological responsibility

The Payment People have understood that we as people, but especially as a company, have a responsibility towards our environment and future generations. Therefore, we have become active for the climate and the environment. Since last year, we have been calculating our carbon footprint, and what we cannot yet reduce, we compensate for through climate protection projects.

CLIMATE AND ENVIRONMENTAL PROTECTION PROJECTS

People in rural regions of Peru often cook on open fires, which is both harmful to the environment and to their health. To help them, we support the local project Qori Q' oncha. By providing people with clean cooking stoves, they save fuel such as wood and CO₂.

Another climate protection project that we support financially is also based in South America. With the help of the açai berry, the organisation Ecomapuá protects 86,000 hectares of project-owned rainforest. In the forest area, the farmers can plant the açai palms and



We also want to contribute regionally to more environmental and climate protection. That is why we support the "Moore für den Klimaschutz" (Peatlands for Climate Protection) project in Hesse. Peatlands are true marvels of nature: they provide a habitat for rare animal and plant species, protect against floods and store large amounts of CO₂. In the course of history, many peatlands have been destroyed by humans. In order to revive at least part of these unique biotopes, the project members are renaturalising them.

- 256 t This is how much CO₂ Computop saved in the Corona year 2020. An incentive for the years to come.

sell the harvest obtained from them. This alternative source of income makes the preservation of the forest more valuable to them than the profit generated by deforestation. Moreover, the palm fits into the ecosystem of the forest.



GREEN PAYMENT PEOPLE

Becoming active yourself: This is the goal of our staff group "Green Payment People". More than 30 members are now jointly considering what Computop can do in its own company to protect the climate and the environment. We have already implemented ideas such as company bicycles or the employee training "Zero Waste Your Life". Many more will follow.



Our civic responsibility

Coming together - this is important for us as human beings, spiritually and mentally. Places where culture, education and sport take place enable us to do just that. Whether we sit together over a coffee and talk about world politics or cheer on the small local football club. All of this bridges borders and brings us closer. To keep this open culture alive in Bamberg, the Payment People support social and cultural projects.



EDUCATION

In order to feel at home in a country, we need to understand its language. Not only the spoken one, but also the cultural one. That is why we support the projects run by the association "Freund statt Fremd". At Café Lui20, people of different origins come together with Bamberg natives. In addition, volunteers from the association give tutoring to refugees. Students who do not have access to laptops and the like are often at a disadvantage. By equipping two refugee homes with Wifi in 2021 and donating 80 refurbished laptops to disadvantaged families and the Bamberg Music School, we have already been able to make everyday life easier for many people.

CULTURE

If you think of Bamberg, you quickly think of the Bamberg Symphony Orchestra in addition to beer and medieval houses. With its music, the orchestra inspires not only the people in the Franconian metropolis. Throughout 7,300 concerts in 63 countries, music lovers from the USA, South America, Japan and China have enjoyed the music of the orchestra. Since the start of 2021, Computop has been sponsoring this unique cultural institution and, by also supporting the local festival "Kontakt", we are promoting another project that brings art and culture to the people.



SPORT

Passing perfectly to your teammates, turning a serve into an ace in tennis, or taking a loss: sport teaches us to fight through, to be a team player and to also lose fairly. And it is good for our health. That's why Computop helps regional sports clubs to continue offering people a wide range of sports.



Our social responsibility

Without the Payment People Computop would not be where it is today. They make up our innovative strength and thus our competitive advantage. The good and trusting cooperation with our long-standing customers also contributes significantly to our organic growth. In the future, we want to continue to lead the industry together with our employees and partners.



STAKEHOLDER VALUE

Although we are at home in a highly technological industry, our services are provided by people for people. Because we know how important the Payment People are to our company, we contribute to their company pension scheme and to the costs of daycare or kindergarten places, for example. As we look to the future, we can always offer our partners innovative solutions and improved convenience. This currently includes developments such as Computop Close-by, the ISO 27001 certification or the intended regulation by BaFin - all these projects ensure future success.

WHAT WE DO FOR OUR PAYMENT PEOPLE

By pursuing sustainable growth and a long-term profitability strategy as an owner-managed company, Computop can offer its employees a secure job. The payment people can organise their working hours

flexibly through trust-based working hours and home office. To ensure that we continue to be one of the pioneers in the payment industry, we attach great importance to comprehensive training and development opportunities for our employees. In addition, short decision-making processes and a high degree of transparency are part of our corporate culture. As well as a masseuse and a company doctor to keep an eye on the health of our employees, our company events and celebrations contribute to a good atmosphere among the payment people. Be it the summer party for the whole family in the climbing garden or the cheerful get-together in the beer garden, Computop engenders a culture of togetherness and wellbeing to ensure a healthy and happy work-life balance.



Any questions? Please contact us:

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