

EN

Point of Sale by Computop

Genuine omnichannel payment
via a single platform



Customized payment for the point of sale

Optimize the shopping experience for your customers by offering a convenient seamless payment experience in your retail stores and linking the operations in your branches and your online store in a meaningful way.

Our solution at a glance

Processing of card-based POS payments via the "Computop Paygate" omnichannel platform

All globally relevant card brands for POS payments, including Apple Pay, Google Pay, Alipay and girocard

Payment processing for e-commerce, m-commerce, and MOTO channel

Multiple acquiring partners to choose from

Cross-channel services, such as click-and-collect, in-store order, or in-store returns

Approved girocard network operator

Customized, state-of-the-art terminals for countertop operation, mobile use in stores, or installation in vending machines

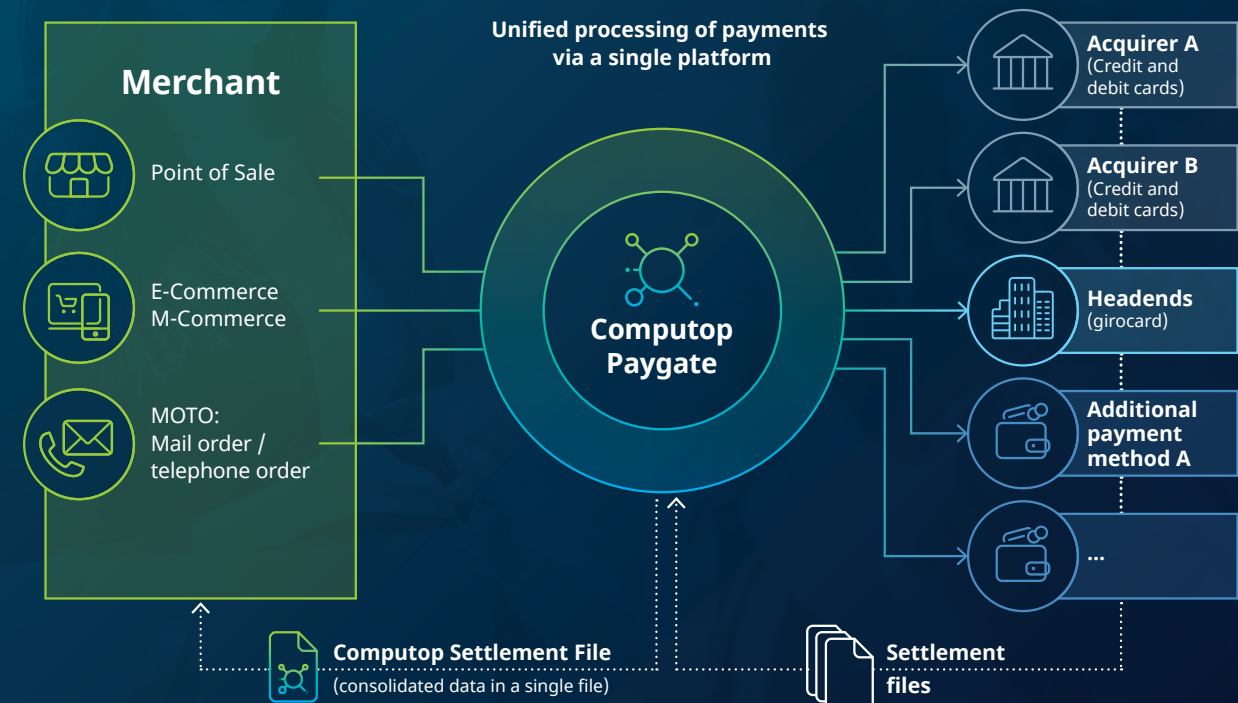
Certified security thanks to P2PE encryption and PCI DSS compliance

Remote terminal control and maintenance via a central terminal server

Omnichannel POS payment by Computop

We centrally process payments from all sales channels via our Paygate payment platform, bringing your POS and online business together in one place. This makes our solution unique and delivers benefits to you and your customers, such as cross-channel payment, exchange, and refund processes.

No matter which concept you pursue in your stores or in which countries you are active. With us, you can offer your customers the ideal mix of payment methods in every sales country and employ the terminals best suited each particular sales situation.



New sales opportunities from connecting the channels

We integrate the complete payment processing of your branches which makes Computop Paygate genuine omnichannel payment. In this way you gain an accurate overview of your entire business and profit from new sales potential through customer-oriented sales and services.



Cross-channel shopping experience

... thanks to customer-oriented sales and services such as in-store ordering, click-and-collect or in-store returns.



International applicability

... with various acquirer connections and a large selection of international payment methods.



Reduced IT costs

... through the central processing of all sales channels in Computop Paygate.



Simple reconciliation

... of open items and incoming payments in your accounting department, thanks to the uniform Computop Settlement File (CTSIF) for all cross-channel transactions.

How your customers can benefit from the Computop omnichannel solution

In-store ordering

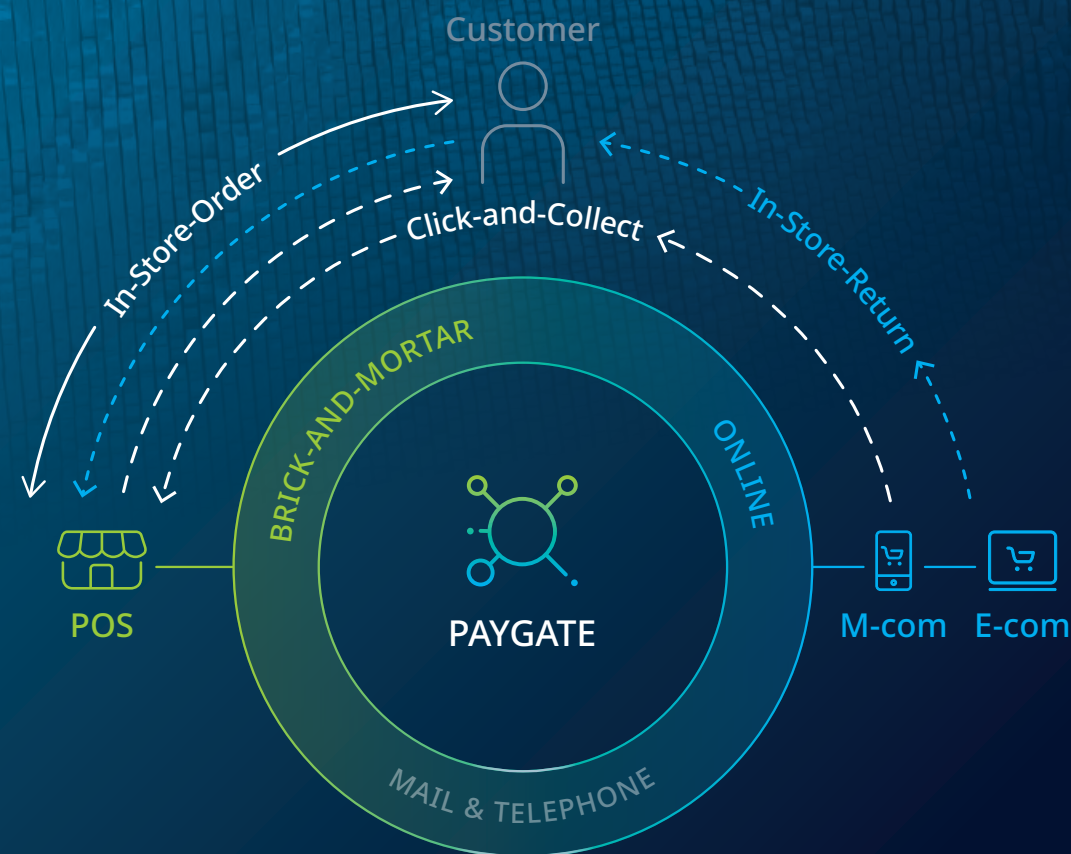
A customer wants to order a product in store that is not in stock. The salesperson takes the order and lets the customer pay via a mobile POS terminal. There is no need to queue at the checkout. The goods are delivered directly to the customer's home.

Click-and-collect

A customer orders online and wants to pick up the goods at a store he has selected. He can pay online or later at the POS terminal during checkout when picking up the goods on-site.

In-store return

The customer orders online and wants to return the goods to the store to exchange them or receive a credit via the POS device (depending on the card scheme).



Tailored payment methods at the point of sale

Payment preferences vary, depending on the country and customer group. We will always provide you with the most suitable range of payment methods for your particular sales location.



Indispensable for Germany: the girocard

The girocard is still the most popular card-based payment method in the German stationary retail trade. As a certified girocard network operator (DK TA7.2), Computop offers you simple and reliable integration.



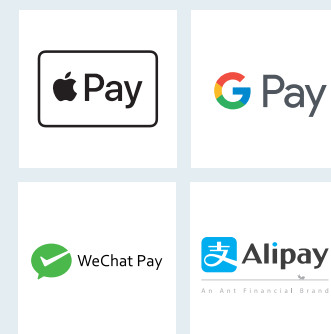
Indispensable internationally: credit and debit cards

Over two billion people worldwide use credit and debit cards. By accepting the most popular card brands in your stores, your international and domestic customers can rely on a familiar and convenient payment method.



Indispensable in the future: Apple Pay, Google Pay & Co.

Whether in Germany or the rest of the world: mobile payments are trendy among contemporary shoppers. With us, you get a connection to all relevant providers.



Flexible acquirer choice

With Computop, you have the choice: if an acquirer offers you a better deal for card acceptance, you can switch over by sending an email to our support. A selection of different acquirer connections worldwide gives you the freedom to remain independent and negotiate the best conditions for your business model.

Setup of the Computop point of sale solution

Our POS payment solution can be easily integrated into existing IT infrastructures and contains all the components you need for accepting card-based payments in branch business.

Components overview

Provision of suitable terminals for your individual store concept

Processing of transactions via the Computop Paygate omnichannel platform

Connection of the terminals to your existing POS systems

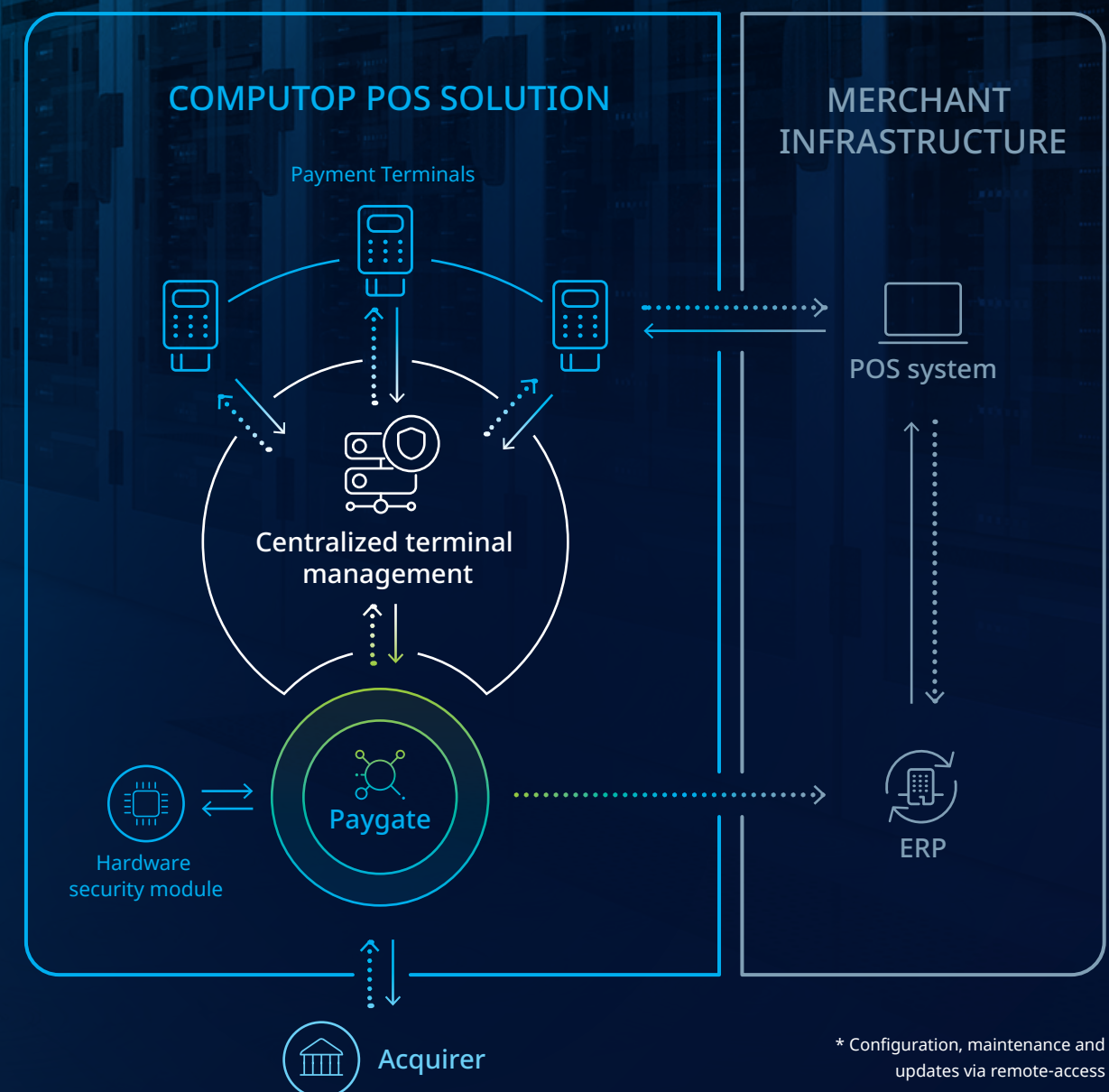
Connection to the involved acquirers

Efficient remote control of the devices via a central terminal management

Efficient terminal management for your branches

Thanks to central control via the Computop Terminal Management, time-consuming branch visits for manual configuration and maintenance of your terminals are no longer necessary. We can maintain all your

terminals via remote access. This saves a lot of time and ensures that your devices are always correctly configured and ready for use at any time.



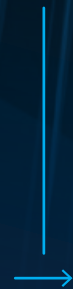
* Configuration, maintenance and updates via remote-access



POS TERMINAL



Encryption of card data directly in the device



Protected data transfer via the network



COMPUTOP PAYGATE



Decryption of card data on Computop server

Highly secure POS payments

We pioneered P2PE encryption in Germany. Today, security at Computop is certified according to international standards. We protect your card data with point-to-point encryption (PCI P2PE) and also according to PCI DSS Level 1. You do not need to store any credit card data on your servers. This gives you additional protection and saves you the trouble of acquiring certifications.



Point-to-Point Encryption (P2PE)

Encrypted data traffic between the POS terminals and Computop Paygate.



PCI DSS certified

Secure storage of your customers' card data on our servers.

Mobile POS terminals – maximum flexibility at the point of sale

Some customers abandon their purchases when long lines form at the checkout at peak times. Our portable terminals minimize this risk: Your sales staff always have the mobile terminal at hand, so your customers can pay directly on the sales floor.

Terminal and POS computer combined in a single device

The latest generation of our mobile POS terminals offers your sales staff all the functions of a modern smart device: wireless checkout connection via WiFi or SIM as well

as an intuitive touch operation. And the good news is: The terminals run on Android and can be enhanced with new functions by simply downloading apps.



Mobile A920 (Android)

The Mobile A920 guarantees smooth payment transactions on the sales floor within seconds by combining terminal and POS handheld in a single hardware component.



Mobile Premium

The ideal companion for mobile retail and hospitality: With a wide range of functionalities and integrated printer, the Mobile Premium is suited for all mobile use cases outdoors and indoors.



Fly A77 (Android)

The Fly A77 has the same functionality as the Mobile A920. However, it has a more streamlined design because it does not contain a printer. Receipts can be issued via eReceipt or a direct POS connection.



V3 Mobile

With its ergonomic design, numerous functions, and integrated printer, the V3 Mobile is suited for all applications that require the mobile use of terminals.

Desktop-based terminals – efficiency on the store counter

Many sales concepts still require permanently installed setups directly at the cash desk to ensure smooth and fast processes, especially in busy stores. For these scenarios, Computop offers a selection of specialized terminals that meet the requirements of cash desk sales situations and checkout locations.



V3 Countertop

Base Next

With the interplay of functionality, processing power, and integrated printer, the Base Next and the V3 Countertop offer outstanding payment convenience in branch operations.

V3 PIN Pad

Pad Next

As integrated solutions, the Pad Next and the V3 PIN Pad are ideal for branch-based retail with a customer target group increasingly relying on mobile-based payment methods.



Fast and secure card payments at vending machines

In addition to terminals for retail stores, we offer customized concepts for the machine-based sale of goods and services tailored to various sales and environmental situations.

Our solution offers a broad spectrum of possible applications from simple kiosk systems to the operation of fuel, parking and ticket vending machines.



IM30 (Android-based)

The IM30 vending terminal is not just a payment terminal. Thanks to its Android operating system, you can customize it for any area of application. With apps, you can create a unique and seamless shopping experience for your customers, even at unattended POS. This could include checkout or customer rating apps, video animations, or a video-supported help desk.

Intuitive: The user interface corresponds to the typical Android look-and-feel and thus creates familiarity.

Secure: High level of fraud protection, based on international standards

Intelligent: Offers numerous ways to communicate with your customers

Use your data to reduce downtime and optimize the user experience

The IM30 is designed according to the "Payment as a Service" principle and provides essential data via analysis tools. At the same time, remote access allows you to commission your vending terminals, change settings and monitor your transactions and revenues.

Compatible with the latest security standards

The IM30 features the latest hardware and software security certifications and (if desired) point-to-point encryption of all transaction data. With the PayDroid operating system, a more secure and closed version of Android is employed, preventing unauthorized access to the card reader or critical terminal areas. The IM30 is certified according to current PCI PTS security standards.

Get in touch with us. Together we will find the optimal solution for your sales concept.

Customer references



As an online retailer, we were surprised that refunds for POS payments cannot be referenced in the same automated way with all payment service providers as we know from our online shop payments. Computop Paygate offers us a uniform solution for all transactions. We have also come to know and appreciate Computop as a reliable partner in the course of the implementation.

Holger Krause, Product Manager Multichannel, Mister Spex



The secure and reliable yet flexible POS solution with Computop's P2PE-certified CCV terminals meets all the requirements for card-based transaction processing for our customers. The solution makes Paygate into a true omnichannel payment platform, enabling us to implement fully integrated, highly complex payment processes.

Björn Schlesselmann, Managing Director,
PAPAGENA Projects GmbH

More customers
that successfully
employ our POS
solution:



Any further questions? Get in touch:

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Please check our website to
obtain information about all
of Computop's branches.